CALIDUS ePOD

Electronic Proof of Delivery

For any company that operates a delivery or collection fleet, however small or large, using an electronic proof of delivery system can streamline the process of delivering goods and services. This increased efficiency across the business supports delivery of product on time and in full resulting in improved customer satisfaction levels, stronger cash flow and increased stock accuracy.

CALIDUS ePOD is a proof of delivery/work completion solution for companies involved in the movement of goods and can also extend to companies that provide services such as on-site maintenance, installation and repair.

Mobile devices such as PDAs or Smartphones are used to provide the driver with work instructions and to record and track his daily activity schedule. The primary benefit of this is to capture arrival and departure times, services provided and an electronic proof of delivery or collection.

There are a number of further benefits including signature and photo capture to record the condition of the delivered product, bar-code scanning and vehicle check management.

➤ Device Independent
➤ Real Time GPRS Communication
➤ Secure Logon
➤ Delivery / Collection Details
➤ Engineer Services such as Installation
➤ Work Reports
➤ Real Time Delivery Collection Confirmation
➤ Multiple Signature Capture
➤ Barcode Scanning
➤ Electronic P.O.D Print Out
➤ Configurable Daily Vehicle Checks & Photo Capture (Optional)
➤ Integrated Navigation

By integrating CALIDUS ePOD with your operational system, delivery information is automatically updated directly to the PDA. Driver interaction with the PDA provides automatic debrief updates to your operational system. This reduces duplication and re-keying, increases accuracy and can speed up the invoicing process.

Real-Time Delivery Management

Information is communicated from the PDA back to the transport system in real time. Your transport management team can then monitor and track delivery runs via the browser-based ePOD enquiry screen and deal with exceptions, having all the relevant supporting documentation instantly available and attached to the delivery record.

You can make this tracking, exceptions and delivery confirmation data available to Customer Services enabling them to respond quickly and confidently to customer's delivery queries, without needing to pass the query over to the transport team.

Disputes, queries and payment issues are dramatically reduced, as POD / POC details are easily and instantly accessible across your business.

➤ Real Time Communication with PDA
➤ Real Time Status Updates e.g. arrived, quantity of delivery units or product delivered, discrepancy reason if any, departed, completed
➤ Displays Signature & Photos captured on PDA
➤ Instant Electronic Proof of Delivery Report
➤ Integration available to upload transport loads from your current systems
➤ Real Time Colour Coded Status Updates

Track and Trace Delivery in Real Time.

CALIDUS TTM is a web-based portal that can be used internally or externally to provide more detailed information about delivery performance in real time. Customers are able to track their delivery online, reducing calls to Customer Services.

CALIDUS TTM can also be used to manage subcontractors more effectively providing the same tracking and visibility of transport work, ensuring the subcontractor is delivering to schedule and confirming delivery conditions of product with your customer.

The improved visibility in real time of your operation provided by implementing *CALIDUS* ePOD and *CALIDUS* TTM brings many benefits to your business.

More accurate briefing of driver, improved accuracy of operation on time and in full, tracking of deliveries, real time exception alerts and proactive resolution management all contributes to improved service level adherence and a satisfied customer.

Real time debrief and POD will improve your cash-flow by reducing disputes and enabling earlier billing against confirmed deliveries.

Return on investment is achieved through reductions in

- Cost of calls to drivers and customers to deal with delivery queries
- Printing costs and document storage
- Unnecessary miles to collect and deliver paperwork etc
- Claims for damaged items as a result of photo capture at point of delivery
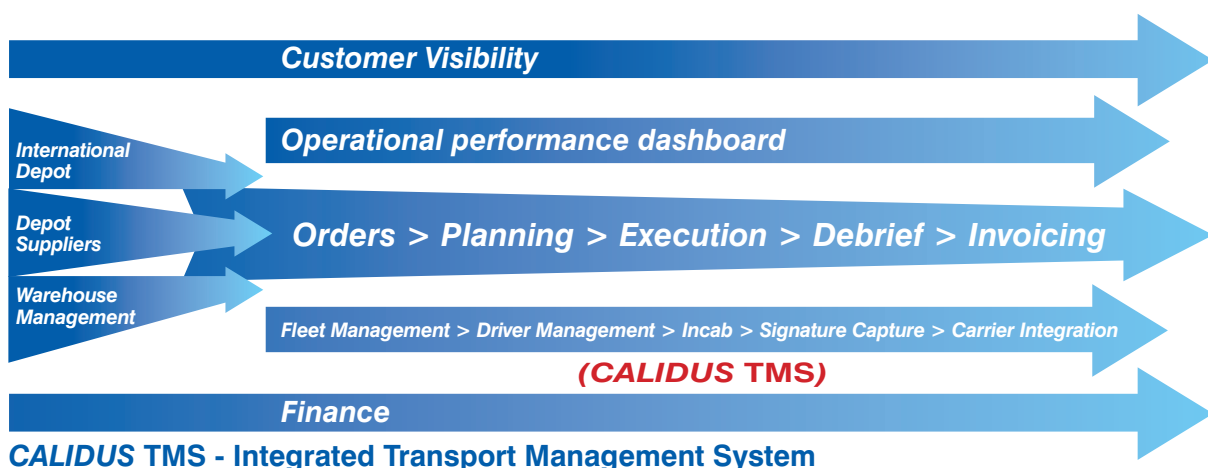- Costs of missing items (Barcode Scanning)

And improvements in

- Route and schedule adherence
- Delivery accuracy on time and in full
- Visibility of operation
- Proactive issue management and resolution
- Faster POD and conversion to cash
- Customer service and satisfaction

CALIDUS TTM portal

➤ Map View of Delivery Location

➤ Estimated Time of Arrival

➤ Real Time Status Updates From PDA

➤ Customers Can View and Download Proof of Delivery Report

➤ Subcontractor Can Update and Confirm Deliveries Online

➤ Customers Can Track Delivery in Real Time

CALIDUS ePOD and TTM form part of the OBS Logistics suite of transport and warehouse management software. *CALIDUS* TMS and *CALIDUS* WMS integrate with leading ERP systems and can be provided as a hosted/managed solution.

Customer Visibility

Operational performance dashboard

International Depot

Depot Suppliers

Orders > Planning > Execution > Debrief > Invoicing

Warehouse Management

Fleet Management > Driver Management > Incab > Signature Capture > Carrier Integration

(CALIDUS TMS)

Finance

CALIDUS TMS - Integrated Transport Management System

OBS Logistics Ltd is a UK headquartered company dedicated to providing operational business solutions to the supply chain sector. With offices in Europe and Asia, the company employs in excess of 100 professionals devoted exclusively to developing and supporting e-commerce based solutions for the warehousing, transportation and related industries. The *CALIDUS* supply chain and warehouse management systems are implemented in 57 countries.

OBS LOGISTICS

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